

Emergency Management

Why us?

....And how do we do it?

Disaster Recovery and Incident Command



- Every city should have an Comprehensive Emergency Management Plan
- This plan is suppose to prepare public and private entities for potential disasters and emergencies that strike.
- Each city should have an Emergency Management Coordinator and Emergency Operations Center
- BUT...Sometimes, all you can do is call for Help!

BUT....Why Us?

When disaster strikes a community, there is an immediate need for structural and non structural safety assessments of building and sites-

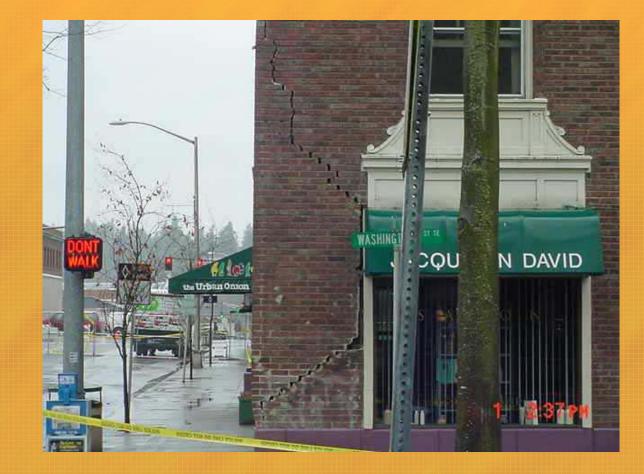
- Damage from events such as
- Earthquakes
- Floods
- Wind Storms
- Snow and ice storms

Events like these can overwhelm the resources available at local levels

Damage Assessment Teams (DAT) WABO Building Safety Emergency Responders

- Properly qualified and trained code professionals are needed to assist and enhance the recovery process during and after a disaster
- Those with the skills are called upon member of a DAT and will be looked upon to:
 - Perform Assessments
 - Disseminate Information to public and media
 - Identify utility problems as to life safety
 - Identify Hazardous Material issues
 - Along with Code and construction knowledge DAT needs to know ICS and NIMS
 - These teams need to be physically and mentally fit to handle the long hours and stress

Hotel Damage



Road Damage



Banking Disruption Federal Savings Building

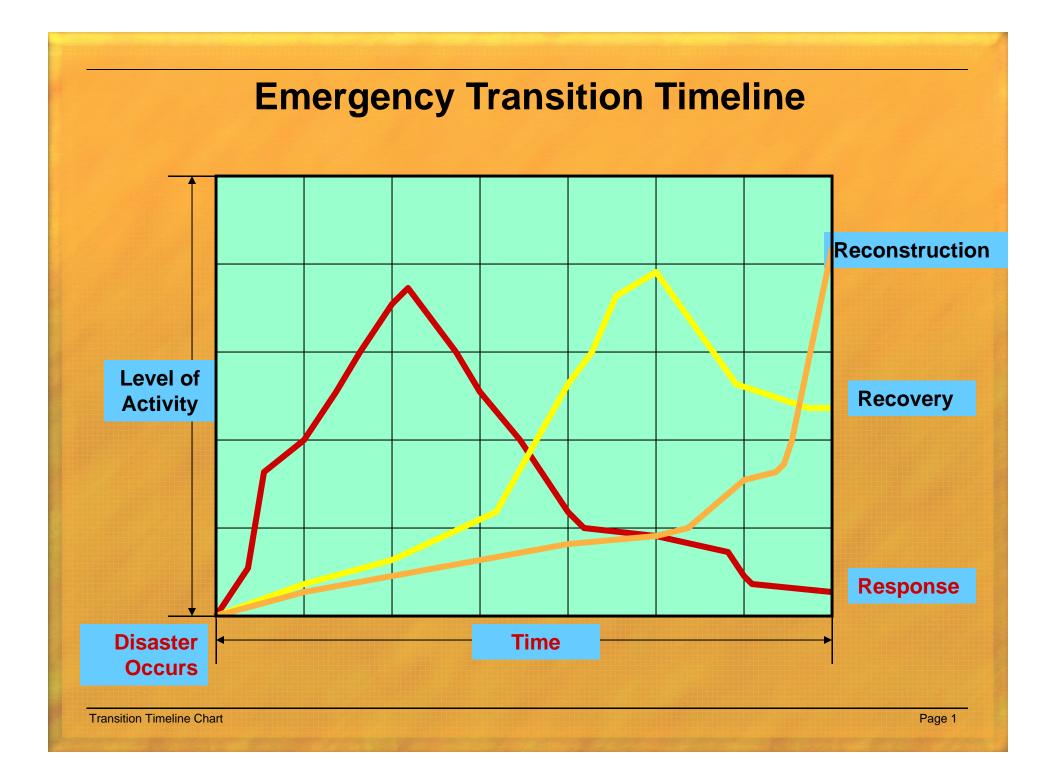


Retail becomes shut down



Bridge Closures

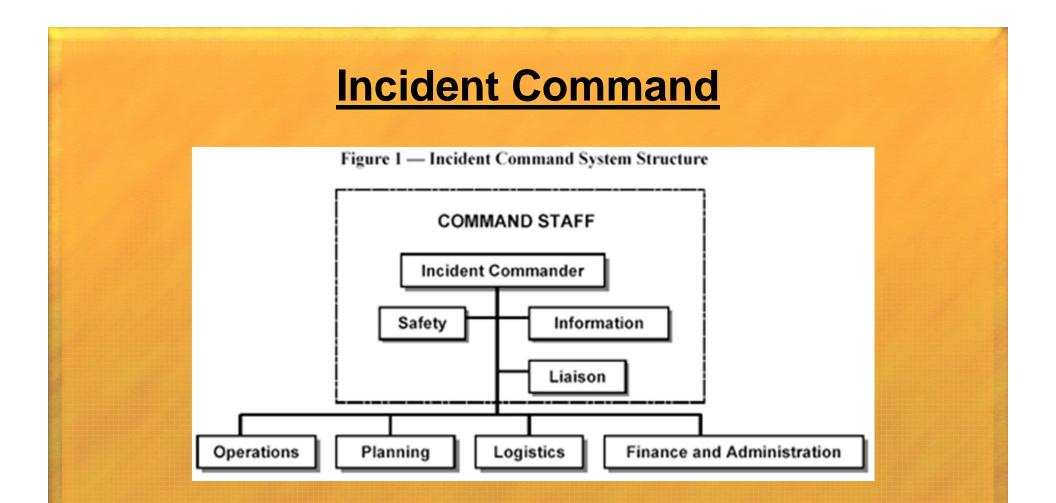




So how does this all work?

The Incident Command System

- It is the Federal Mandate used for Command, Control, and Coordination of a response
- It's a means to coordinate the efforts of individual agencies as they work toward the common goal of stabilizing the incident and protect life, property, and the environment
- ICS uses principles that have been proven to improve efficiency and effectiveness in a business setting and applies to the principles to emergency response



• All DAT's through the Incident Commander will report to the Emergency Management in control of the event.

Management in a Disaster Situation is Needed To:



- Maintain the <u>safety</u> of the disaster workers-
- <u>safety is the number one</u> <u>concern,</u> accountability of team members is very important, members work in a buddy system always
- Provides for <u>clear leadership</u> <u>and organizational structure</u>, develops a chain of command, who to report to and functions
- Improve the effectiveness of rescue efforts, rescue response is prioritized based on rescuers safety

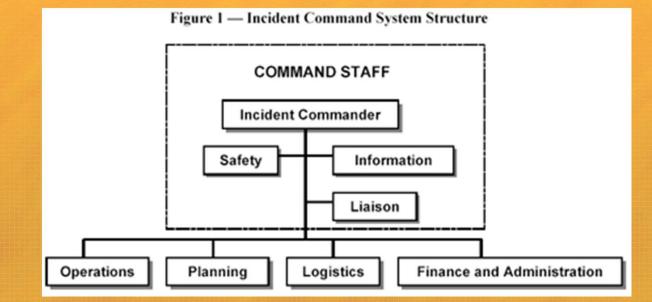
What types of Incidents use ICS?



- Every type of incident require the use of some type of Incident Command
- Most common are:
 - Hazardous Material Incidents
 - Earthquakes
 - Natural Hazards such as windstorms or snowstorms
 - Floods
 - Single and multi-agency law enforcement incidents
 - Fires
 - Private sector emergency management programs
 - Multi-jurisdictional and multiagency incidents



ICS Structure



Planning Section

- In smaller incidents, the Incident Commander is responsible for planning
- When the incident becomes larger, the IC can appoint someone as Planning Section Operations
- Planning Section includes:
- *Collection, evaluation, dissemination, and use of information about the development of the incident and status of resources
- * Functions can also include creation of the Incident Action Plan



Operations Section



- Responsible for carrying out the response activities in the Incident Acton Plan
- Direct and coordinate all operations, ensuring safety of Operations Section personnel
- Assists the IC in developing response goals and objectives for the incident
- Implements the IAP- Incident Action Plan
- Requests resources through the IC
- Keeps the IC informed of situation

Logistics Section

- Responsible for providing facilities, services and materials
- Includes getting personnel to operate equipment for the incident
- Takes on more significance in long term incidents such as <u>flooding</u>, earthquakes, power outages
- This section is geared to support the Incident responders



Finance Section

- Critical for tracking incident costs and reimbursement accounting
- Unless costs and financial operations are carefully recorded and justified, reimbursement of costs is difficult
- Very important in a situation where the President declares an area a Disaster Area

Damage Assessment



Assessment is Accomplished in <u>3</u> Phases

 Rapid Evaluation or Assessment – (also know as Windshield Assessment) Takes place within hours after an incident and focuses on <u>lifesaving needs</u>, <u>imminent hazards</u>, and <u>critical lifelines</u>.

This action is usually used to determine whether a **detailed evaluation** or **engineering evaluation** is needed.

'continued'

"Windshield Survey"

- The first assessment conducted should focus on the people's needs..
- The primary focus is on the number of structures that sustained damage. Teams evaluate extent of damage and earmark a structure in one of following levels of damage: Destroyed, Major, Minor, Affected but <u>Habitable</u>, and <u>Inaccessible</u>.
 - And to collect damage information to determine if enough damage is present for a presidential declaration

Assessment is Accomplished in <u>3</u> Phases

Detailed Evaluation is done (as a follow-up) by an individual (Structural Engineers/Geotechnical Engineers) with more training and expertise to conduct a careful full visual evaluation of damaged buildings and questionable situations. Most often it is used in those circumstances to require a structural engineering analysis to be conducted prior to re-use and re-occupancy of a structure.

Engineering Evaluation done with detailed investigation of damaged buildings, involving the use of construction drawings, damage data, and new structural calculations.

Why Do Damage Assessment?

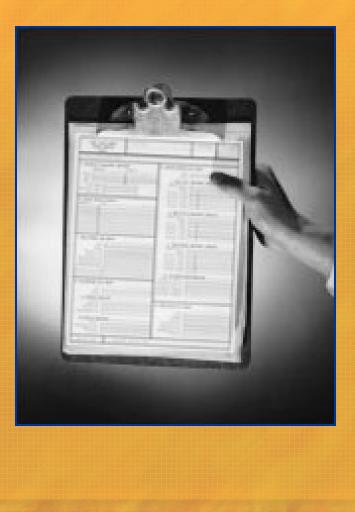
Conducting a local damage assessment enables local officials to:

- Determine the severity and magnitude of the event
- Quantify homes and businesses impacted by the disaster
- Determines whether local resources will be sufficient to effectively respond and recover from the event

Why do an assessment?

- provides local departments and agencies with information
- helps to make decisions on how to apply response resources
- provides state agencies and volunteer organizations with information
- media wants to know the impact and cost

Importance of Documentation



- Vital to document and communicate all information about the *disaster situation and resource status*
- Efficient flow of information makes it possible for resources to be deployed effectively and for professional emergency services to be applied appropriately
- Documentation also assists with getting money after the incident

DISASTER DAMAGE INSPECTION REPORT

	DISASTER DAMAGE INSPECTION REPORT Immediate Action Required on Number Date Building Address Date Use Group: Single Family Other Construction Type: Wood Frame Masonry Other Building Condition: Safe For Occupancy Habitable, Repairs Necessary Uninhabitable - Keep Out Demolition Recommended	
	Immediate Action Required on Number Z	MIN
	Building Address	~ ~
	Use Group: Single Family Other	
	Construction Type: Wood Frame Masonry Other	ion
1.	Building Condition: Safe For Occupancy Habitable, Repairs Necessary	i.
	Uninhabitable - Keep Out Demolition Recommended	
2.	Exterior Wall Condition: 🗌 No Damage	-
	Windows Gone Siding Damage Holes In Wall	3
	Wall Bowed (which wall) Wall Unsafe (which wall)	
	Wall Gone (which wall)	1
3.	Roof Condition: 🗌 No Damage	i
	Holes In Roof Shingle Damage Structural Damage	
	Roof Unsafe Roof Gone Comment	1
4.	Windows Gone Siding Damage Holes In Wall To Wall Bowed (which wall) Wall Unsafe (which wall) Wall Unsafe (which wall) Wall Unsafe (which wall) Wall Gone (which wall) Comment Wall Unsafe (which wall) Wall Unsafe (which wall) Wall Unsafe (which wall) Wall Gone (which wall) Comment Wall Unsafe (which wall) Wall Unsafe (which wall) Wall Unsafe (which wall) Roof Condition: No Damage Structural Damage Wall Unsafe (which wall) Wall Unsafe (which wall) Wall Unsafe (which wall) Roof Unsafe Roof Gone Comment Wall Unsafe (which wall) Wall Unsafe	;
	Crawl Space Basement Building Shifted	1
	Building Off Foundation Foundation Cracked (which walls)	
	Comment	
5.	Floor Condition; First Floor: 🗌 No Damage	
	Second Floor: 🗌 No Damage	
	Holes In Floor Floor Shifted Structural Damage	ŝ
	Holes in Floor Floor Shifted Structural Damage Comment Interior Bearing Walls: No Damage	
6.	Interior Bearing Walls: 🗌 No Damage	
	Shifted Structural Damage	£2
	Comment	
7.	Heating System: No Damage	
	Duct Damage Appliance Damage	
	Comment	
8.	Plumbing System: No Damage	
	Fixture Damage Piping Damage	
	Comment	
9.	Electrical System: No Damage Fixture Damage	
	Circuit Breaker Box Damage Comment	
10.	Utilities Condition: Gas No Damage Water No Damage	
	Electric No Damage Comment	
11.	Additional Comments:	
	Inspector(SIGNATURE)	
	Inspector(SIGNATURE)	
© 197	75, BOCA International	
	FILE COPY	

How to Classify

- We must have a common way to call each classification
 - ATC 20/45 or Cal-Ema
- Remember we are doing the first assessment to ID
 - What is wrong
 - Where the problems are (LOCATION)
 - How bad is it

There are 4 degrees of damage:

 Destroyed Major Minor Affected

EARTHQUAKE DAMAGE: SINGLE FAMILY DWELLING

- Structure damage
- Broken Columns
- Foundation shift



EARTHQUAKE DAMAGE: SINGLE FAMILY DWELLING

- Chimney damage
- Few broken windows
- Cosmetic damage to siding



EARTHQUAKE DAMAGE: SINGLE FAMILY DWELLING

- Liquefaction
- foundations sunk
- walls are cracked
- sewer pipe is broken



WIND DAMAGE: SINGLE FAMILY DWELLING

- Some shingle damage
- Few broken windows
- Cosmetic damage to siding
- Repairable



WIND DAMAGE: SINGLE FAMILY DWELLING

- One (1) wall damaged
- Section of roof missing or damaged
- Repairable



WIND DAMAGE: SINGLE FAMILY DWELLING

- Substantial structural damage to walls, roof, etc.
- Repairable



MAJOR DAMAGE UNINHABITABLE

WIND DAMAGE: SINGLE FAMILY DWELLING

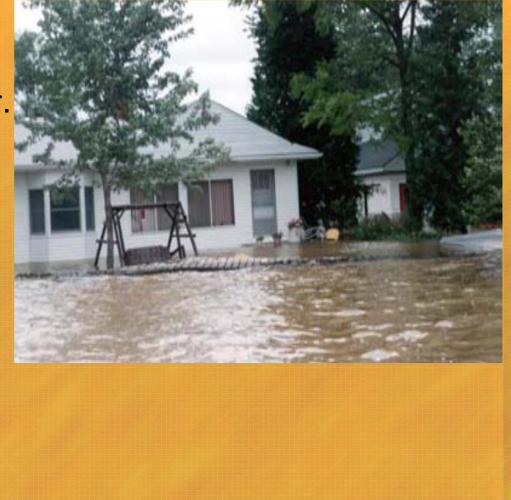
Examples:

- Total Loss
- Structure is compromised
- Not repairable



DESTROYED

- Without basement: less than12 inches on 1st floor.
- With basement: less than 12 inches.
- No structure damage



- Without basement: 1-2 feet of water on 1st floor.
- With basement: 1-8 feet



NO/MINOR DAMAGE HABITABLE

- Without basement: 2-5 feet of water on 1st floor.
- With basement: over 8 feet
- Collapsed basement wall(s)



- Over 5 feet of water on 1st floor
- Basement full and over 2 feet of water on 1st floor.



Do's

•Wait for ACTIVATION by your City or County before you Start any Damage Assessment. Must be under Activation.

(FDNY firefighters self dispatched at shift change and made it very difficult to account for who was working in what area when the towers collapsed)

Do's

- Conduct visual inspection
- Look for waterline or debris lines to determine depth of structure damages
- Focus on degrees of damages and habitability. Do not become preoccupied with property value
- Be sensitive when discussing damages with property owner
- Only report disaster-related damages.

Do's

q5

- Look for the perimeter of the damaged area. Survey as many streets as possible Detail addresses
- Optimum grid layout
- NOTE: We observe, we do not FIX
 Focus on your <u>own</u> safety first

Next Step....

Slide 44

g5 some comments on ATC 20? gwright, 6/18/2012 HERE IS HOW ONE CITY IS PREPARING:

<u>CITY OF EVERETT</u> BUILDING DEPARTMENT

UTILITY MAPPING TOOLS

FOR RAPID ASSESSMENTS AND REPORTS

MISSION (IBC 101.3)

Safeguard the public heath safety and general welfare through...safety to life and property

from fire and other hazards attributed to the built environment

and to provide safety to the fire fighters and emergency responders during emergency operations.

San Francisco 1906 (M 7.8)



San Francisco1989 (M 7.1)



RESPONSE: Hour 1

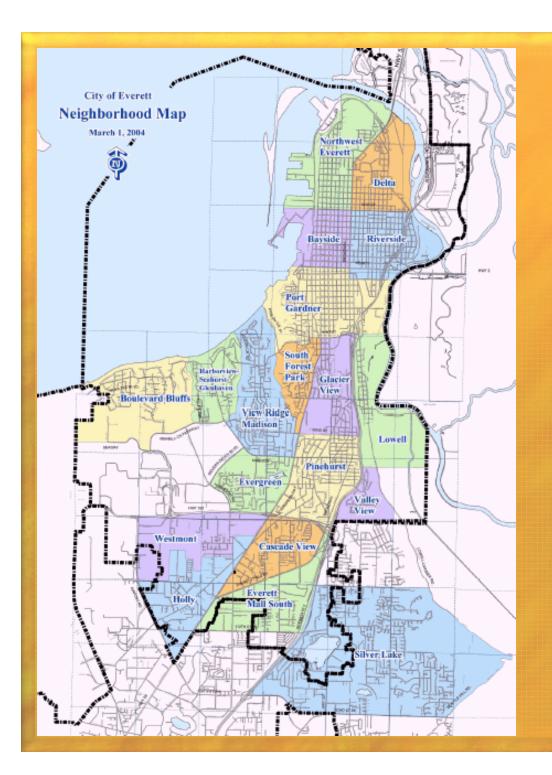
- Loss of Communications
 - Phones
 - Internet
 - Equipment and Servers
- Chaos and Confusion
- Emergency Responders Dispatched

PLANNING: Hour 1

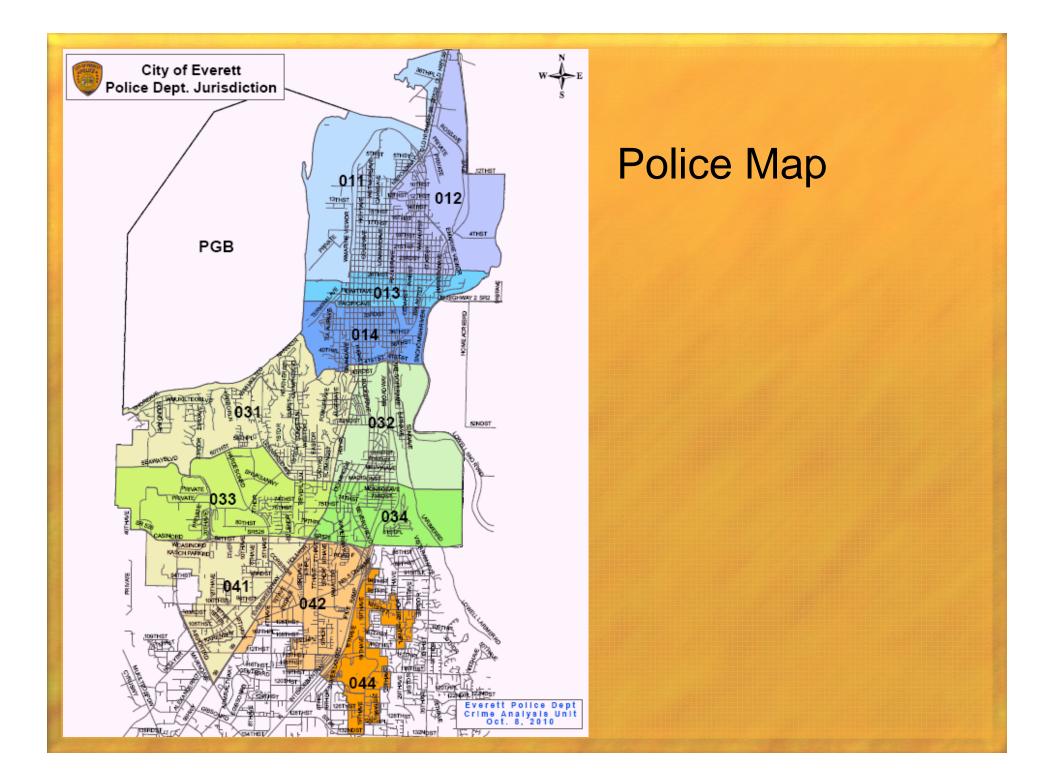
- Create mapping tools that are paper based (and paperless) to support emergency responders, media, public, and rapid assessments:
 - Incident Command Map
 - Atlas of Jurisdiction
 - Incident Map Book
 - Quarter Grid Inspection Maps

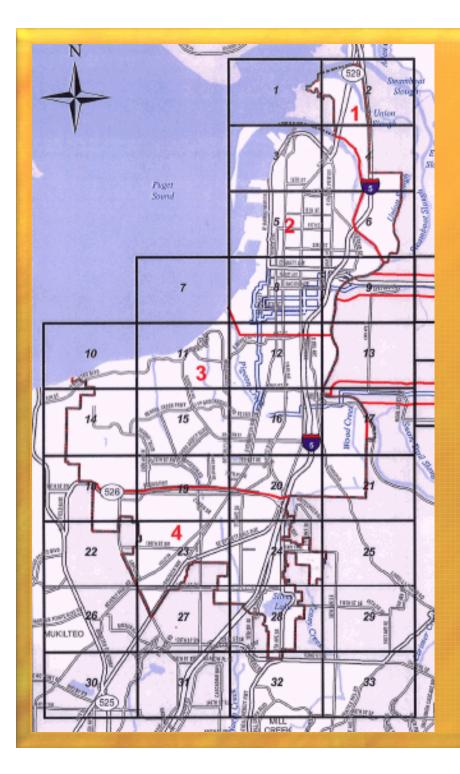
How do People See your City?

- Citizens
- Media
- Jurisdiction
 - Administration
 - Police
 - Fire
 - Planning
 - Neighborhoods
 - Public Works
 - Building Department
 - Emergency Management

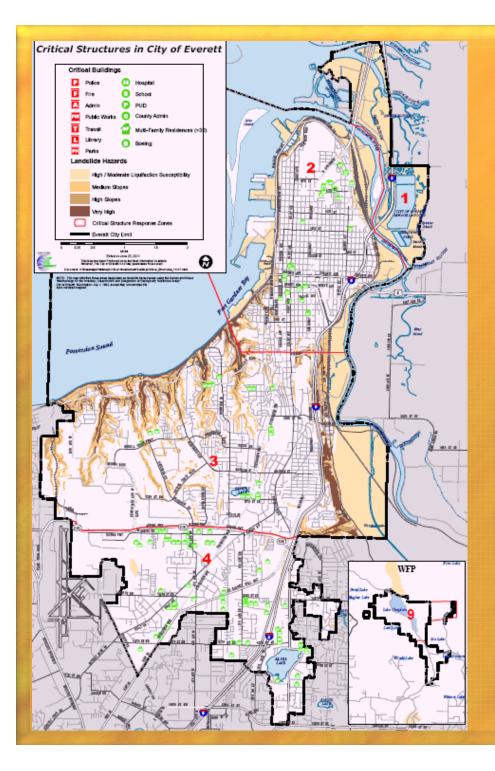


Neighborhood Map

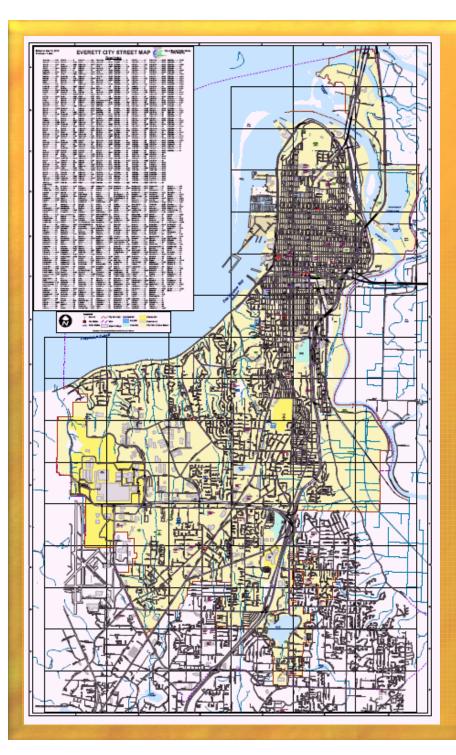




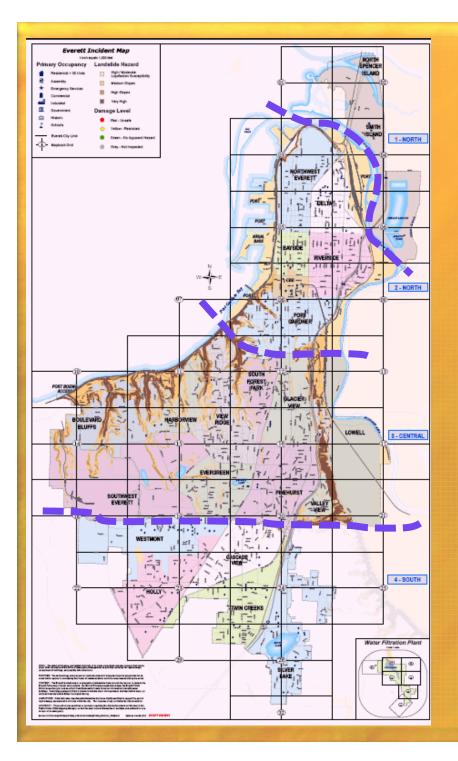
Public Works Map



Critical Building Map

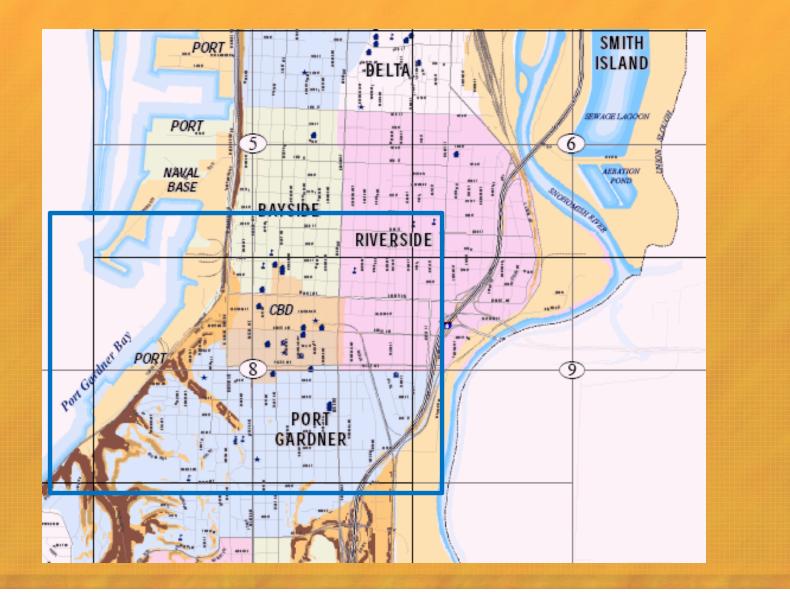


Citizen Map

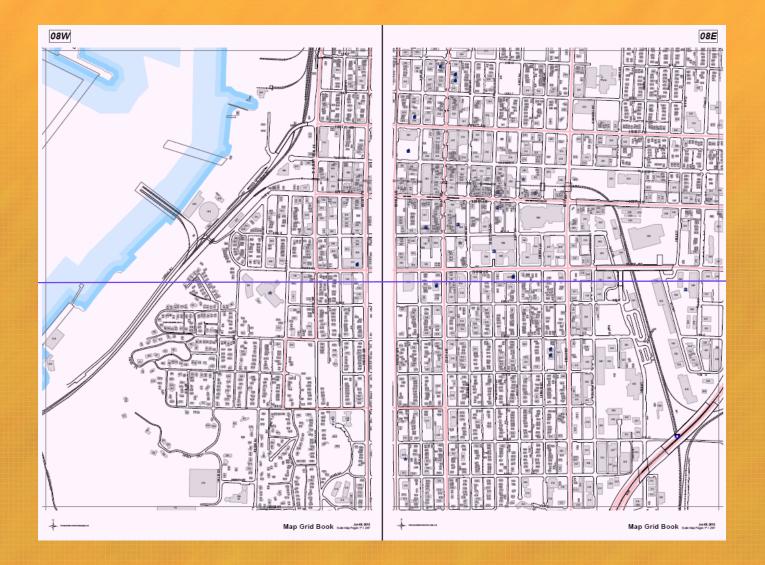


Incident Command Map

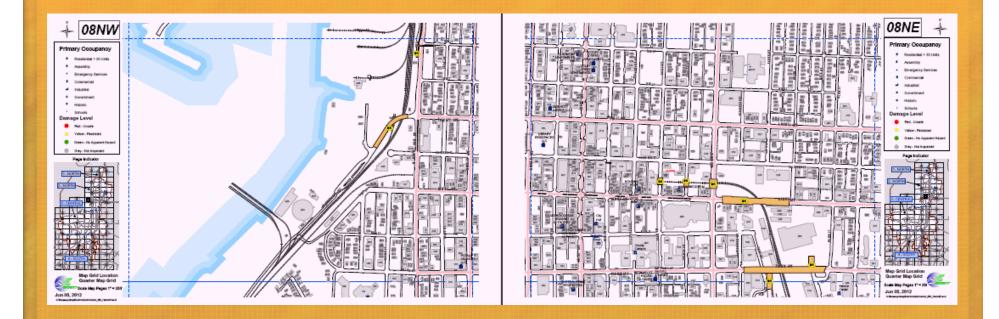
Detail: Incident Command Map



Atlas of Jurisdiction

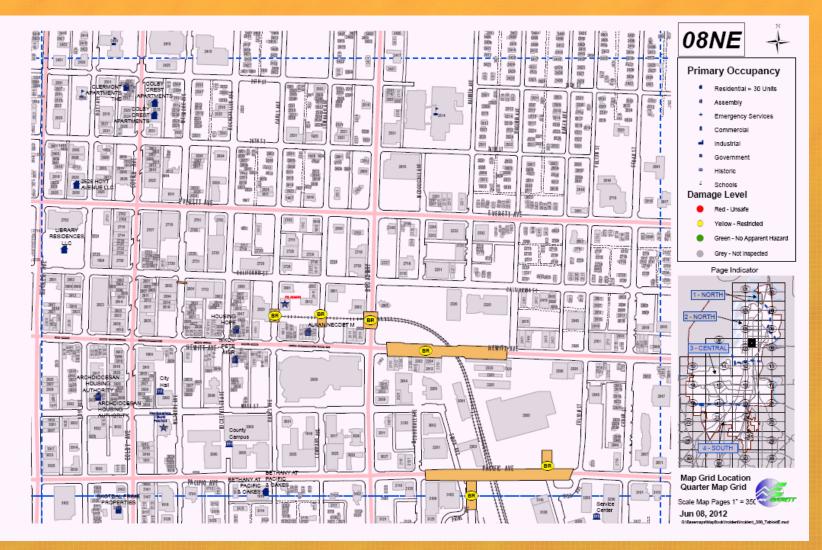


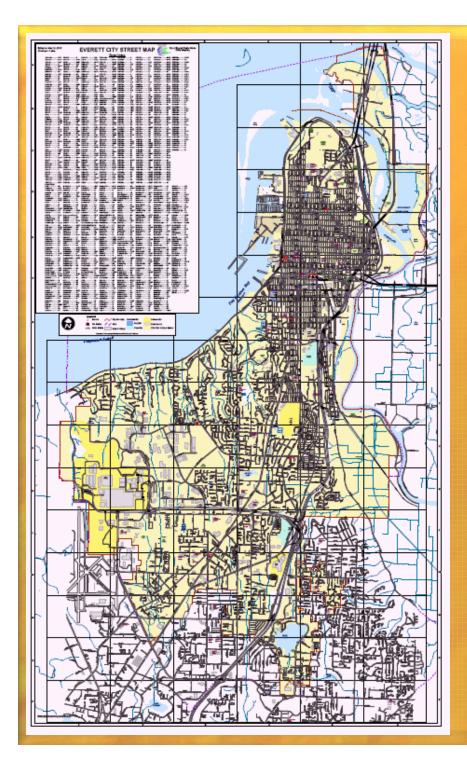
Incident Quarter Grid Map Book



For smart phone, text, and Internet intake reports

Quarter Grid Inspection Map





Route Map

REPORTING: Hour 1

- Establish process for reporting tools that are paper based (and paperless) to support emergency responders, media, public, and rapid assessments:
 - Detailed ATC-20 inspections
 - Rapid ATC-20 inspections
 - Mobile Phone/Device Applications

Smart Phones/Tablets

ROVER	Se
Home Praise News Events Support Products About	
You are here: Home	

Log in
Login Name
Password
Log in

Welcome to the ROVER Ready Alliance web page.

Over 1500 people have acquired the ROVER software from here or the FEMA warehouse.

Rapid Observation of Vulnerability and Estimation of Risk (ROVER) is fast, free, mobile software for pre- and post-earthquake building safety screening. FEMA developed the software. Cal EMA has adopted it for use in post-earthquake building safety inspection. It implements de facto international standards for treating pre- and post-earthquake risk, using standard terminology and risk-management procedures.

http://www.atc-rover.org/

REPORTING: Hour 1

- Other Tools and Resources:
 - Windshield surveys: Police, Fire, Public Works
 - Citizen 911 calls
 - Trained CERT Volunteers

Windshield Surveys

W	indshield Survey: Damages fro	m Incident			
EVERETT	Building Description Building Address Building Name/Street Intersection Neighborhood:				
Overall Damage (excluding contents)	Specific Building Damage Information	(Check the a	ppropriate col Moderate	-	
None/Minor:	a. Building collapse				
0 - 10% Green	b. Off foundation				
Moderate:	c. Building leaning				
11 60% Yellow	d. Exits Blocked				
Severe:	e. Chimney, parapet, other falling hazard				
61 – 100% Red	f. Ground movement or cracking				
	g. Other (specify):				
Primary exterior building materials: Wood Brick/Masonry Concrete Glass Metal					
Date	Report Source				
Time	Name:	_Affiliation:			
$\Box AM \Box PM$	Phone/e-mail:				
Photo: 🗆 Yes 🗆 No	Photo Source:				

Citizen Report

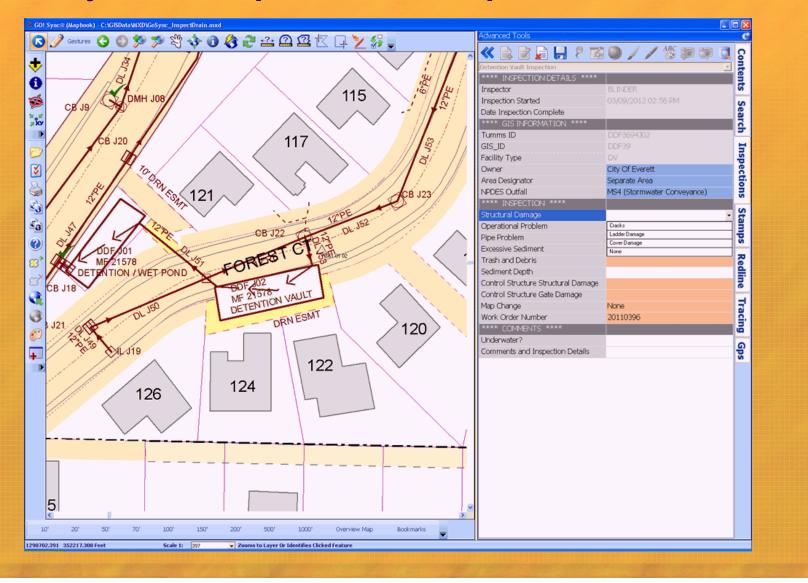
Modified Mercalli Scale?

- Instrumental: detected only by instruments.
- II. Very feeble: noticed only by people at rest.
- III. Slight: felt by people at rest. Like passing of a truck.
- Moderate: generally perceptible by people in motion. Loose objects disturbed.
- V. Rather strong: dishes broken, bells rung, pendulum clocks stopped. People awakened.
- VI. Strong: felt by all, some people frightened. Damage slight, some plaster cracked.
- VII. Very strong: noticed by people in autos. Damage to poor construction. Alarm general.
- VIII. Destructive: chimneys fall, much damage in substantial buildings, heavy furniture overturned.
- Ruinous: great damage to substantial structures. Ground cracked, pipes broken.
- X. Disastrous: many buildings destroyed.
- XI. Very disastrous: few structures left standing.
- XII. Catastrophic: total destruction.

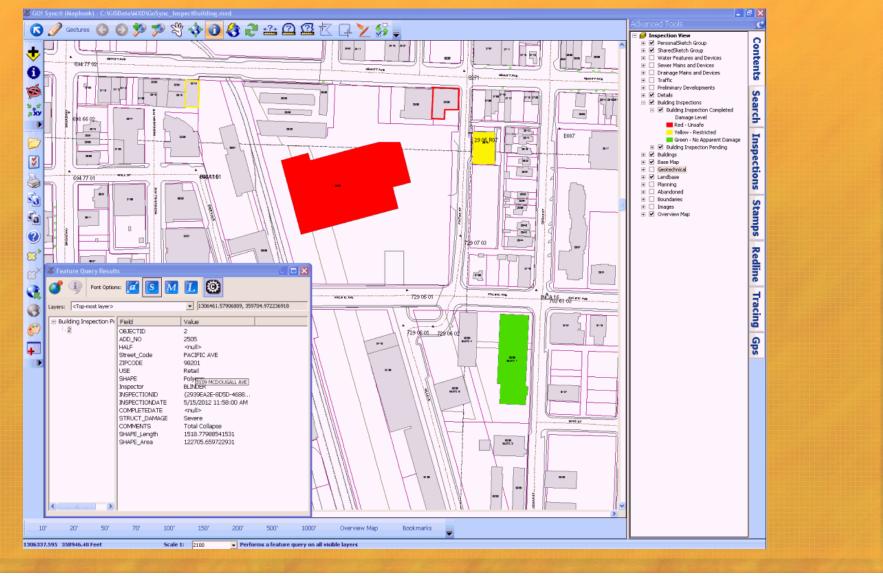
REPORTING: Week 1

- Converting Paper Reports to Digital Displays and Reports:
 - Input Tools
 - Mapping Tools
 - Reporting Tools

GoSync Inspection Input



Building Assessment Reporting



Challenges

Mapping updates to departmental GIS systems are not made consistently or concurrently by all impacted departments:

- Building addresses
- New annexes
- Neighborhood names
- Street names
- New and existing bridges

<u>WABO</u> BUILDING SAFETY EMERGENCY RESPONDER

Туре	Duties/Limits	Min. Qualifications a, b, c, d, e, , f
4	Single family residences and accessory structures	ICS 100 Any ICC certification ATC 20, ATC 45 or Cal EMA First Aid/CPR
3	Wood-framed multi-family and small commercial structures up to 3 stories	ICS 100 Certified Residential Plans Examiner or Certified Residential Building Inspector ATC 20, ATC 45 or Cal EMA First Aid/CPR
2	Non-structural evaluation: All multi-family and commercial structures. Structural evaluation: Multi-family and commercial Structures up to 5 stories.	ICS 100 Certified Building Plans Examiner or Certified Inspector or Certified Building Inspector or Registered Architect ATC 20, ATC 45 or Cal EMA First Aid/CPR
1	Structural evaluation only: Multi-family and commercial structures over 5 stories, and complex structures.	ICS 100 Registered civil or structural engineer ATC 20, ATC 45 or Cal EMA First Aid/CPR